

# Dealership Checklist for Opener Warranty Replacement



**Note:** email the checklist to [bndquality@bnd.com.au](mailto:bndquality@bnd.com.au)  
For warranty validation call 1300 769 850 (opt. 2)

Model Name and Number	Axess 3110	Serial Number	13212563
Installed @Customer Name		Date of Purchase*	
Installed @Customer Address	210 Canberra Ave St Leonard nsw		
Dealership Name	All Doors NSW	Installed Date	15/12/2020
Door Type	Shutter	Door Size	2600H x 5500W
B&D SAP #		Installers Invoice #	14003

\*Note: Proof of purchase is to come from an authorised garage door or opener dealership.  
The proof of purchase needs to cover both product and installation.

Checklist	Data Table		
Operator Powers Up <input type="checkbox"/> Yes? <input checked="" type="checkbox"/> No?	Your PG3's SD Card Version	n/a	
Door is in good condition: (Refer to attached check) <input checked="" type="checkbox"/> Yes? <input type="checkbox"/> No?	Current Firmware on Unit		
	PG3 Data Extract Filename		
PG3 connects to operator (if 'yes' fill out Data table) <input type="checkbox"/> Yes? <input type="checkbox"/> No?	Current Force Margin		
	<b>Counters</b>	<b>Open</b>	<b>Close</b>
Operator has limits set <input type="checkbox"/> Yes? <input checked="" type="checkbox"/> No?	Stalls		
Motor can drive the door. <input type="checkbox"/> Yes? <input checked="" type="checkbox"/> No?	Obstructions		
Visual checks are OK (Refer to attached check) <input checked="" type="checkbox"/> Yes? <input type="checkbox"/> No?	Sensor faults		
	Cut outs / Overloads		
Remotes work at range (at least up to ~20m from opener) <input type="checkbox"/> Yes? <input type="checkbox"/> No?	Warranty Cycles		
	Firmware updates available? If 'yes' please inform tech support	<input type="checkbox"/> NO	<input type="checkbox"/> YES

### Accessories fitted to opener

Safety PE Beams (Wired or Wireless) <input checked="" type="checkbox"/>	Battery Backup <input checked="" type="checkbox"/>	Smart Phone Control <input checked="" type="checkbox"/>	Auto-lock <input type="checkbox"/>	Wired Button / Alarm System <input type="checkbox"/> <input type="checkbox"/>
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Other Accessories \_\_\_\_\_

**Please contact B&D Technical Support on 1300 769 850 for further help and troubleshooting**

Summary of Fault Finding with help from B&D Technical Support:  
opener dead, checked all connections, cover switch, replaced cable & console.

Was a Warranty Replacement approved by Technical Support?  YES  NO

If 'Yes' what was the Replacement Number supplied (700#): 70063521

Model of Authorised Replacement: Ax 3110

Serial Number: \_\_\_\_\_

Will current Transmitters need replacement due to incompatibility?  YES  NO

List other Items that also need swap over: \_\_\_\_\_

Technician who carried out work: \_\_\_\_\_

Date: \_\_\_\_\_

**Once completed call B&D Group Technical Support on: 1300 769 850 (opt. 2)**

**Please note: This form should be completed in its entirety and kept for auditing purposes.**

**Claims are subject to audit and may incur back-charges**